



Capacity Building
Solutions

HR Functions Checklist

Here's an exhaustive checklist of HR functions that covers various aspects of human resources management:



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Please check the boxes of the items you feel your company does well now.



1. Recruitment and Selection, second line:

- ☐ Job analysis and description
- ☐ D Candidate sourcing
- ☐ Resume screening
- ☐ Interviewing and selection
- ☐ Reference checks and background verification
- ☐ Job offer and negotiation



2. Onboarding and Orientation:

- ☐ Preparing offer letters and employment contracts
- ☐ Conducting new employee orientation programs
- ☐ Facilitating completion of necessary paperwork (tax forms, benefits enrollment, etc.)
- ☐ Providing company policies and procedures



3. Employee Relations:

- ☐ Handling employee grievances and complaints
- ☐ Mediating conflicts and resolving workplace issues
- ☐ Conducting employee satisfaction surveys
- ☐ Managing employee discipline and counseling
- ☐ Implementing employee recognition and rewards programs



4. Performance Management:

- ☐ Setting performance goals and expectations
- ☐ Conducting performance evaluations and appraisals
- ☐ Providing feedback and coaching to employees
- ☐ Identifying training and development needs
- ☐ Performance improvement plans (if necessary)



5. Training and Development:

- ☐ Assessing training needs
- ☐ Developing training programs and materials
- ☐ Conducting training sessions or organizing external training
- ☐ Tracking and evaluating training effectiveness



6. Compensation and Benefits:

- ☐ Conducting salary surveys and benchmarking
- ☐ Designing and administering compensation structures
- ☐ Managing employee benefits programs (health insurance, retirement plans, etc.)
- ☐ Handling payroll and ensuring legal compliance



7. Employee Engagement:

- ☐ Organizing employee engagement activities and events
- ☐ Conducting employee satisfaction surveys
- ☐ Promoting a positive work culture and employee well-being

- ☐ Developing employee communication channels



8. Policy Development and Compliance:

- ☐ Creating and updating HR policies and procedures
- ☐ D Ensuring compliance with labor laws and regulations
- ☐ Maintaining employee records and HR databases
- ☐ Handling employee data privacy and confidentiality



9. HR Information Systems:

- ☐ Implementing and managing HRIS software
- ☐ Maintaining employee data and records
- ☐ Generating HR reports and analytics
- ☐ Supporting self-service portals for employees



10. Employee Separation and Offboarding:

- ☐ Conducting exit interviews
- ☐ Administering employee terminations and layoffs
- ☐ Managing the separation process
- ☐ Coordinating benefits and final pay



11. HR Strategy and Planning:

- ☐ Aligning HR goals with overall business objectives
- ☐ Developing workforce planning and talent acquisition strategies

- ☐ Succession planning and career development initiatives
- ☐ HR budgeting and resource allocation



12. Legal Compliance and Risk Management:

- ☐ Staying updated on labor laws and regulations
- ☐ Ensuring compliance with employment legislation
- ☐ Managing workplace safety and health regulations
- ☐ Addressing employee-related legal issues and disputes



13. Diversity and Inclusion:

- ☐ Developing diversity and inclusion strategies
- ☐ Promoting equal employment opportunities
- ☐ Implementing diversity training programs
- ☐ Tracking and reporting diversity metrics



14. HR Analytics and Reporting:

- ☐ Collecting and analyzing HR data
- ☐ Generating HR reports and metrics
- ☐ Conducting workforce planning and forecasting
- ☐ Monitoring key HR performance indicators



15. Employee Well-being and Employee Assistance ~ Programs (EAP):

- ☐ Promoting work-life balance initiatives
- ☐ Providing employee assistance programs (counseling, wellness programs, etc.)
- ☐ Addressing employee health and safety concerns
- ☐ Supporting employee mental health and well-being



16. Talent Management:

- ☐ Identifying high-potential employees
- ☐ Creating career development plans
- ☐ Implementing succession planning strategies
- ☐ Conducting talent reviews and assessments



17. Employee Retention:

- ☐ Developing employee retention strategies
- ☐ Conducting stay interviews and exit interviews
- ☐ Analyzing turnover trends and implementing retention initiatives
- ☐ Identifying and addressing factors impacting employee engagement and satisfaction



18. Employee Benefits Administration:

- ☐ Managing employee benefits enrollment and changes
- ☐ Handling employee inquiries regarding benefits
- ☐ Evaluating and selecting benefit providers
- ☐ Monitoring benefits costs and making recommendations for cost-effective options



19. HR Policy Communication and Training:

- ☐ Communicating HR policies and procedures to employees
- ☐ Providing training on policy compliance and awareness
- ☐ Developing employee handbooks and policy manuals
- ☐ Ensuring consistent interpretation and application of policies



20. Employee Data Management:

- ☐ Maintaining accurate employee records and information
- ☐ Updating employee profiles, including personal and contact details
- ☐ Managing employee data security and privacy
- ☐ Ensuring compliance with data protection regulations



21. International HR Management:

- ☐ Managing global mobility and expatriate assignments
- ☐ Handling international payroll and benefits
- ☐ Ensuring compliance with local employment laws in different countries
- ☐ Addressing cultural and language considerations in HR practices



22.HR Technology Management:

- ☐ Evaluating and implementing HR software and tools
- ☐ Overseeing HR system integrations and upgrades
- ☐ Training HR staff on technology usage
- ☐ Monitoring and optimizing HR system performance



23.Employee Feedback and Surveys:

- ☐ Conducting employee engagement surveys
- ☐ Gathering employee feedback through various channels (suggestion boxes, focus groups, etc.)
- ☐ Analyzing survey results and identifying areas for improvement
- ☐ Developing action plans based on feedback to enhance employee experience



24.Employee Recognition and Rewards:

- ☐ Implementing employee recognition programs
- ☐ Organizing employee appreciation events and awards
- ☐ Managing performance-based rewards and incentives
- ☐ Promoting a culture of recognition and appreciation



25.HR Project Management:

- ☐ Planning and executing HR projects (e.g., HR process redesign, system implementations)
- ☐ Defining project goals, scope, and deliverables
- ☐ Coordinating cross-functional teams and stakeholders
- ☐ Monitoring project progress and managing risks



26.HR Outsourcing and Vendor Management:

- ☐ Evaluating and selecting HR service providers
- ☐ Managing relationships with external vendors (recruitment agencies, payroll providers, etc.)
- ☐ Ensuring contractual compliance and service level agreements
- ☐ Monitoring vendor performance and resolving issues



27.Employee Advocacy and Counseling:

- ☐ Providing support and guidance to employees facing personal or work-related challenges
- ☐ Referring employees to appropriate resources for counseling and assistance
- ☐ Ensuring confidentiality and maintaining a supportive environment
- ☐ Implementing employee assistance programs (EAP) and wellness initiatives



28.HR Metrics and Reporting:

- ☐ Tracking and analyzing HR metrics (e.g., turnover rate, time-to-fill, absenteeism)
- ☐ Generating regular HR reports for management review
- ☐ Presenting data-driven insights to support decision-making
- ☐ Conducting HR audits to ensure data accuracy and compliance



29.Employee Career Development:

- ☐ Identifying career development opportunities for employees
- ☐ Creating individual development plans (IDPs)
- ☐ Offering training, mentoring, and coaching programs
- ☐ Facilitating job rotations and cross-functional assignments



30. Employee Performance Recognition:

- ☐ Implementing performance recognition programs (e.g., employee of the month)
- ☐ Acknowledging and celebrating employee achievements
- ☐ Providing timely and meaningful recognition to motivate employees
- ☐ Encouraging peer-to-peer recognition and appreciation



31. Employee Offboarding and Exit Processes:

- ☐ Managing employee resignations and retirements
- ☐ Conducting exit interviews and capturing feedback
- ☐ Facilitating knowledge transfer and handover of responsibilities
- ☐ Updating employee records and ensuring proper documentation



32. HR Policy Compliance Training:

- ☐ Providing training on HR policies, procedures, and legal requirements
- ☐ Conducting compliance training sessions for employees and managers
- ☐ Monitoring and ensuring adherence to policies and regulations
- ☐ Updating training materials as policies evolve



33. HR Business Partnering:

- ☐ Collaborating with managers and departments to address HR needs
- ☐ Providing HR guidance and support in strategic decision-making
- ☐ Participating in business planning and budgeting processes
- ☐ Identifying HR implications of organizational changes and initiatives



34.Employee Surveys and Feedback Action Plans:

- ☐ Designing and administering employee surveys to gather feedback
- ☐ Analyzing survey data to identify trends and areas for improvement
- ☐ Developing action plans to address employee concerns and suggestions
- ☐ Communicating survey results and action plan progress to employees



35.Employer Branding and Employee Value Proposition:

- ☐ Developing and promoting the organization's employer brand
- ☐ Crafting the employee value proposition to attract and retain talent
- ☐ Managing online employer branding efforts (careers website, social media)
- ☐ Monitoring employer review platforms and addressing feedback



36.HR Leadership and Development:

- ☐ Identifying and developing HR talent within the organization
- ☐ Providing leadership training and coaching to HR professionals
- ☐ Facilitating HR knowledge sharing and best practice sharing
- ☐ Encouraging continuous learning and professional development



37.Workplace Diversity and Inclusion Initiatives:

- ☐ Developing diversity and inclusion strategies and initiatives
- ☐ Promoting diverse hiring practices and reducing bias in recruitment
- ☐ Fostering an inclusive work environment through training and awareness programs
- ☐ Monitoring diversity metrics and benchmarking progress



38.HR Ethics and Confidentiality:

- ☐ Ensuring adherence to ethical standards in HR practices
- ☐ Maintaining employee confidentiality and data privacy
- ☐ Addressing and investigating ethics violations or breaches
- ☐ Providing guidance and training on ethical conduct and professionalism



39.Employee Work-Life Balance Programs:

- ☐ Implementing work-life balance initiatives (flexible schedules, remote work)
- ☐ Promoting employee well-being and mental health support
- ☐ Offering family-friendly policies and programs
- ☐ Monitoring workloads and encouraging work-life integration



40.HR Crisis Management and Business Continuity Planning:

- ☐ Developing HR crisis management protocols and response plans
- ☐ Coordinating communication during emergencies or business disruptions
- ☐ Ensuring employee safety and well-being in crisis situations
- ☐ Participating in business continuity planning efforts

Remember to adapt and customize this checklist based on your organization's specific needs and priorities.

Total boxes: 164 **Total boxes checked:** _____